

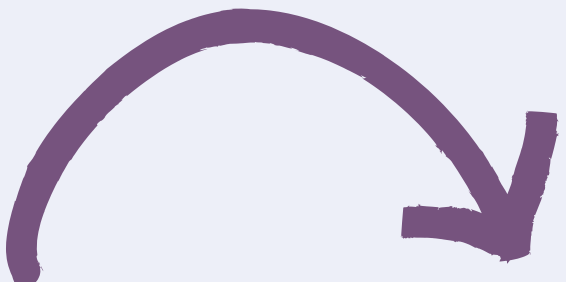
Family Meeting

Independent Review of Maternity Services at NUH

Chaired by DONNA **OCKENDEN**

Today's agenda



- 
- 1 DONNA OCKENDEN - UPDATE
 - 2 NOTTINGHAMSHIRE POLICE
 - 3 GMC / NMC
 - 4 FAMILY UPDATE
 - 5 FPSS
 - 6 BREAK

OR



7
OPEN DISCUSSION



8
GROUP SESSION



Polite Notice



Assembly Point

Top Car Park - to the left of
the hotel

1

FPSS

The FPSS team are here if you
need to talk, at any point

2

Engagement

Your attendance does not
require you to speak. All
families are welcome.

3

Filming & Media

Will not be filming children,
Consent badges

4

Creche

Facility open, please register
your child/children in
You're responsible for your
child/children's safety

Where we are now:



January 2026

2,430 families in the review

822 number of staff

Since the last Family Meeting (September 2025)

- Learning and Improvement meetings
- Family meetings
- Supplementary Staff meetings
- Baby Loss Awareness Week
- NMC Education visit
- Cemetery visit
- A23 Visit
- MP engagement
- GMC Liaison

What to expect next?

The Review team will:

- complete cases
- write feedback and grading
- analyse their findings
- hold individual family meetings
- Family Meetings
- L&I
- Meet with any necessary organisations
- Escalate concerns
- FPSS support
- Engage across communities
- Communicate with families
- Supplementary staff/leadership interviews


31st May 2025
Review closed to new cases

- January–March:
- Report preparation
 - Draft chapter writing

HERE



Maxwellisation and publication processes



December 2026
Review will close

The sending of feedback and grading reports will be completed by end of September 2026

June 2026
Publication of the final report
Launch & Press
(Nottingham and House of Commons)

(We do not know the publication date currently, but it will be in June)

Review Timeline

Grading / Family Feedback

A grading of 0 or 1 does not mean that what happened to you was any less important, life changing or traumatic than a grading of 2, or 3



Appropriate

Appropriate care in line with best practices at the time



Minor concerns

Care could have been improved, but different management would have made no difference to the outcome



Significant concerns

Inadequate care in which different management might have made a difference to the outcome



Major concerns

Inadequate care, we expect different management would have made a difference to the outcome

Grading/Family feedback - process

- Notification of report publication will be sent to families (via email in most cases) and will confirm that individual feedback will be sent to families in the weeks following publication (up to the end of September 2026 in the order families joined the Review)

Letter



or

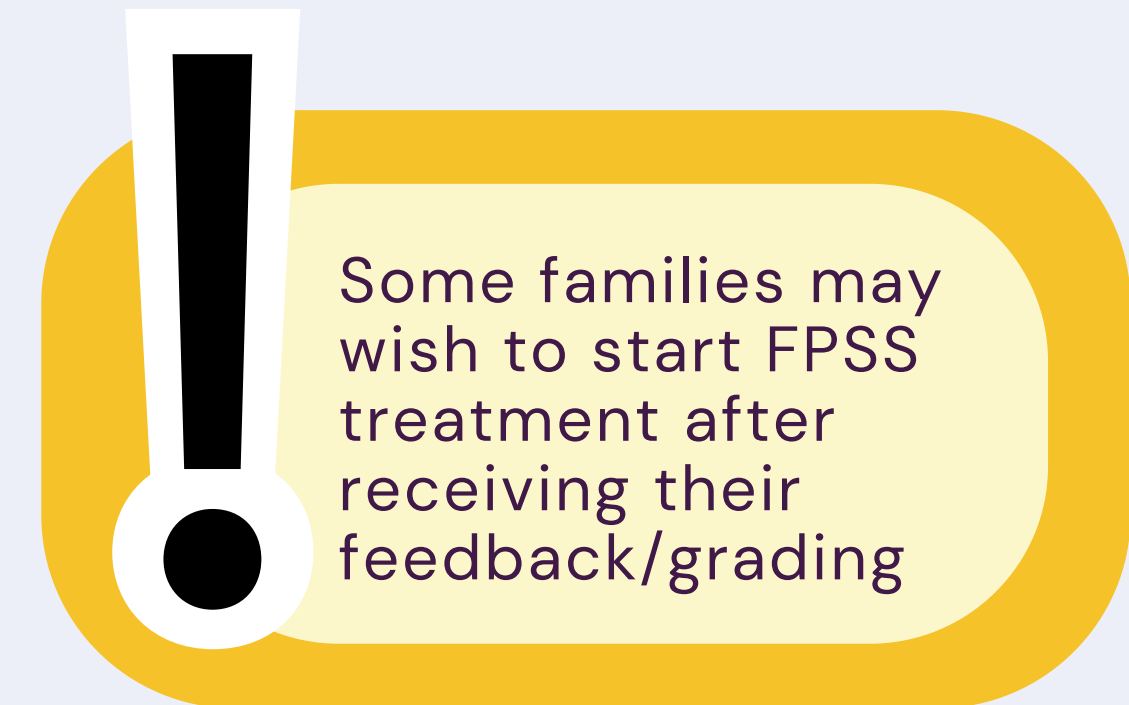
Email



- From June–November/early December 2026, the Review administration team will be available by telephone/email to receive any responses or non-clinical questions from families

Grading/Family feedback - process

- 'Maternity Experience' families will not receive individual feedback (we do not have their medical records)
- Category 3 families will be offered face to face meetings with a member/s of our clinical team. They be asked to formulate specific questions to submit to the Review team in advance
- Any cases where a mother has died will be offered face to face meetings with a member/s of our clinical team. They be asked to formulate specific questions to submit to the Review team in advance
- For cases graded 2, families will be offered the opportunity to have a follow-up meeting over Zoom or the telephone with the Review team should they have further questions
- For cases graded 0 & 1 there will be the opportunity for a meeting/telephone call with a member of our clinical team to discuss their feedback if they have any questions
- All meetings (virtual/telephone/face-to-face) will need to be booked in advance by families liaising with a member of our admin team



GMC/NMC/Police

- Routes of communication – Nottinghamshire Police often share information/messages through the Review team. They will email us with a message/letter that we will distribute on their behalf. This is because the Review holds all of the families contact information.
- We have now established with the NMC and GMC that they too will follow this route, to allow for equal information distribution amongst families and avoid alarming families when they receive contact from NMC/GMC.

(Information) GMC/NMC/Op Perth > Review > Families

Family Involvement – tell us your thoughts:

We are keen to hear your views on:

- How the launch of the final report should be run? Do families want to attend?
- Would families mind receiving their grading and personalised report on a Friday? (We will have admin support over weekends)

Thank you for listening

Presented by **DONNAOCKENDEN**



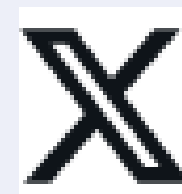
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Session timetable

We have organised the Family Psychological Support Service (FPSS) to provide a 40 minute group sessions.

Churchill Suite - Open Discussion (family led)		
AM	11:10-11:55	Q+A / open discussion
PM	14:10-14:55	Attendees: Families, Donna Ockenden (Chair), MPs, journalists, NMC, GMC, charities

Meeting Room 2 - The Family Psychological Support Service (FPSS)

AM	PM	
11:10-11:50	14:10-14:50	FPSS ‘Support in the run up to publication’

Would you like to speak to a member of our team/FPSS/Nottinghamshire Police privately?

From 11:10-11:55 and 14:10-14:55 the Review team, FPSS, and Nottinghamshire Police will have representatives available at tables in the foyer for you to ask questions.